

PUBLIC NOTICE!

Garbage Collection Is Changing In Wynne, September 1, 2009

City's New Automated System Will Be More Efficient, Less Costly; Collection Days Won't Change

Households in Wynne are about to see a dramatic change in one of their regular routines – how they take out the garbage.

Beginning in September, 2009, The City of Wynne will start implementing automated collection of refuse.

Residents will use their same specialized containers, or carts, furnished by the City to dispose of their garbage. But now, instead of using manual labor to empty the carts, special trucks with robotic arms will empty the residential garbage containers, for a more efficient collection process.

Wynne will continue to collect household refuse and collection of bulky waste.

Collection of garbage will take place once a week as before, and collection days will not change initially. As the system becomes more efficient, collection days may change in the future.

The automated system will also keep rates the same, a significant benefit with the new method.

What will change, however, is the manner in which residents will prepare their garbage for collection.

The new system will be even more efficient and user friendly, which should encourage even more participation. And with labor costs and disposal costs rising every year, the new system will be less costly to handle our solid waste and the easier it is to control the rates we must charge for this service.

Garbage collection will be significantly more efficient using the carts and the automated trucks. Less manpower will be required, since only one operator is needed for the truck instead of the two- and three-man crews now used. On-the-job injuries for solid waste employees should be drastically reduced, saving the city in workman's compensation claims, reducing overall labor costs, and helping the



State-of-the-art automated collection trucks like this one will soon be collecting household trash in the city of Wynne

city keep collection rates low. The collection time is also much faster with the automated system.

“Automated collection has become the standard in more and more cities in this state and across the country,” said Mayor Paul Nichols. “While it’s new for us, it is a proven technology and a logical solution to controlling costs in one of our most vital city services.”

Along with stable rates, Wynne will invest in a fleet of new automated trucks to hit the streets in September.

In addition to cost savings, residents will see other benefits, too:

- Fewer problems with animals and other pests, since the carts will have tight fitting lids
- Neater appearance of neighborhoods, with uniform carts
- The wheeled carts are easy to maneuver, so “taking out the garbage” is not as physically demanding

The automated system will begin in September.

This Automated Start-Up Guide should answer most questions about the new system. Detailed guidelines for recycling are also included here. For questions not covered in this guide, please call 238-2395.

A Guide To Your New Collection Service

WHAT IS AUTOMATED GARBAGE COLLECTION?

Automated Collection of garbage uses specialized vehicles and containers, or carts. The collection vehicle is equipped with a robotic arm of lift system, that reaches out from the truck, grasps the cart, and lifts it to empty the contents into the truck. The arm then returns the cart to the curb, and the truck moves on to the next house to repeat the process.

It's all accomplished in about 15 seconds by one operator who stays in the cab of the truck, and without the need for outside crews to handle containers or toss bags and trash into the back of a truck.

After collection, the resident rolls the durable, weather resistant container back to its storage position near the house.

Automated collection is not new. First introduced in Arizona in the early 1970s, automated collection is now common across the United States and in many communities in Arkansas.

The new trucks that will serve Wynne are state-of-the-art, with computers that monitor many of the functions, and controls that resemble the joystick you might see on a video game console. In-cab monitors allow the operator to view the operation of the lift and the inside of the truck body to ensure efficient operation and the safety of residents as well as the operator.

WHY ARE WE CHANGING TO AUTOMATED COLLECTION?

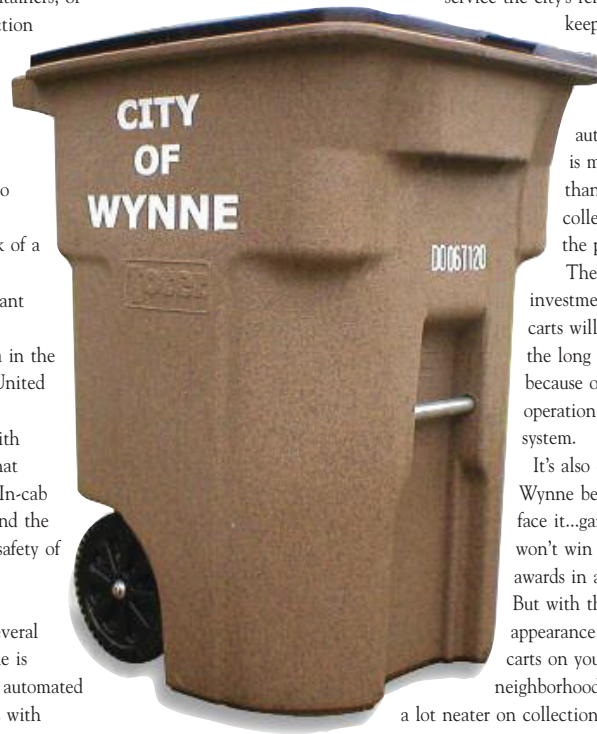
There are several reasons Wynne is converting to automated collection. As with

everything else, costs for garbage collection are increasing – from the steel that goes into the trucks, to the fuel that runs them, to the labor required to service the city's refuse collection. To keep rates down,

garbage collection must be more efficient, and automated collection is much more efficient than the manual collection we've had in the past.

The city's initial investment in trucks and carts will be recovered in the long term cost savings because of the more efficient operation of the automated system.

It's also our goal to keep Wynne beautiful, and let's face it...garbage collection day won't win any beautification awards in any neighborhood. But with the uniform appearance of the automated carts on your street, the neighborhood will certainly look a lot neater on collection day.



GARBAGE CART

Place out by 7:00 a.m., retrieve after service. No building materials, hazardous wastes, bulky trash or household debris. Grass trimmings and yard waste that will fit in the cart is acceptable.

YARD WASTE

Do not place yard waste beside the cart. It will not be picked up by the automated truck. Grass trimmings and yard waste that will fit in the cart is acceptable.

BULKY TRASH

Picked up weekly on your regular collection day, by city crews with a different kind of truck. Includes couches, mattresses, other furniture and large bulky items, remodeling debris, carpet, fencing, etc. Place these items in a separate pile at the curb.

WHAT IS SO SPECIAL ABOUT THE CARTS?

The automated truck must be compatible with the carts it picks up. The carts are specially made to withstand years of household use, as well as the punishment that comes from the mechanical grabbers that will hoist the cart.

The carts are also made to be user friendly for homeowners:

- They roll easily to the curb, so there's no more heavy lifting when it's time to "take out the garbage."
- The carts have tight fitting lids to keep out animals and other pests while reducing the chance of windblown litter.
- And since all the carts look alike, neighborhoods will have a more pleasant appearance on collection day.
- Most importantly, Wynne will furnish the carts to homeowners. While the carts remain the property of the city, residents are expected to make reasonable efforts to keep them clean and serviceable.

WILL MY COLLECTION DAYS CHANGE?

Perhaps, but not right away. As always, your garbage and yard waste will be picked up once a week, on the same day. Later on in the program, perhaps a year from now, collection days may change as the system becomes even more efficient and routes can be combined.

ARE MY RATES GOING UP?

No. While rising costs for city services are a fact of life, your garbage collection rates will remain the same, because of the efficiencies of automated collection. Your garbage

collection rate will continue to be one of the best bargains when it comes to city services.

QUESTIONS? CALL 238-2395

WHAT ABOUT MY RECYCLABLE ITEMS?

The City of Wynne does not have a recycling program. The Cross County Workshop has a recycling program for paper, aluminum cans and plastic.

The workshop will take all aluminum cans, all paper goods and all plastic. City residents are encouraged to take their plastic, paper goods, and aluminum to the workshop. The workshop accepts these items during normal business hours. They will unload your items if you are unable to unload your donations.

This will not directly affect the cost of your trash disposal and removal, but it will reduce the total cost of this service for the city and will save valuable landfill space. This will also allow the workshop to make some funds for their operation and will provide employment for the clients of the workshop. For more information you may call the Workshop at 238-9088.

HOW TO CARE FOR YOUR NEW CART, PLUS TIPS FOR MOVING AND HANDLING THE CART

- Make sure the cart lid is closed before moving. Grab the handle and slowly tilt the cart towards you. You can push or pull the cart to roll it, but do not drag it. Always make sure the lid is closed before tilting or rolling the cart.
- When rolling the cart on a slope, it's easier and safer to PUSH the cart when going downhill, and PULL the cart when going uphill. Be extra careful when rolling your cart when the ground is slippery from rain or frozen precipitation.
- Keep the lid closed when the cart is not in use. This keeps materials dry, reducing any unnecessary weight inside your cart, and keeps insects out.
- Store your cart beside your house, in the garage, backyard, or any other convenient, safe location. Rinse your cart out periodically to keep down odors.

If you are disabled and cannot handle the cart, please call 238-2395 to request special service.

Curbside Set-Out Guide

- Set out carts by 7:00 a.m. on collection day, and retrieve after service
- Place carts with handles and wheels facing your house
- If you have more than one cart, they should be spaced about 3 feet apart



LARGE YARD WASTE and WOOD WASTE

Picked up weekly, on your normal collection day, by a separate truck and crew dedicated to that purpose. No building materials. Limbs must no longer than 6-feet. Place yard waste in a separate pile at the curb. For large amounts of landscaping debris, please contact us for a special pickup.



WHITE GOODS

Appliances only (stoves, washers and dryers, refrigerators, hot water heaters). Picked up on your regular collection day.

A Guide To Your New Collection Service

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WHEN DO I SET MY CART OUT?

Carts should be set out for collection by 7:00 a.m. on collection day. You may set your cart out the night before. After collection, you should remove your cart from the curb and store it in a convenient place near your house. The container should be removed from the curb by 6:00 p.m. the day of collection. IF YOUR GARBAGE PICKUP IS MISSED, report the missed pickup before 3:00 p.m. or first thing the next morning – 238-2395. To ensure your cart is picked up, it is best to place it at the curb the night before your collection day.

WHERE DO I SET MY CART OUT FOR COLLECTION?

Carts should be positioned at the curb, approximately 3 feet from the street and at least 3 feet from any obstructions (mailbox, cars, shrubs, etc.). If you have more than one cart, they should be placed 3 feet apart. **The handle of the cart should face your house.** Carts on major highways may be placed 6 to 8 feet from the road to prevent big trucks from blowing them away. After collection, roll your carts back to a safe storage location. Do not leave the carts at the curb where they may be stolen or damaged.

WHAT DO I PUT IN THE GARBAGE CART? WHAT DOESN'T GO IN THE CART?

- You may put yard waste such as grass clippings, leaves, or tree trimmings in the cart, as long as these items fit inside the cart. Do not stack yard waste outside the cart. It will not be collected.

- Do not put lumber, shingles, rocks, dirt, batteries, or old tires in the cart. Do not use the cart to dispose of hazardous wastes such as paint, motor oil, poisons and flammable liquids.

Do not place hot coals from your barbecue grill in the garbage cart. It's a tough cart, but it's no barbecue grill and it could melt or catch on fire.

No Hazardous Wastes, Building Debris, Rocks, Dirt, or Barbecue Coals

Typical household garbage goes into the cart. The garbage should be placed in plastic bags and sealed, to prevent litter and to help keep your cart clean. Plastic bags are not mandatory, but highly recommended.



WHAT ABOUT BULKY TRASH THAT WON'T FIT IN THE CART?

ONLY ITEMS THAT ARE PLACED IN THE CART WILL BE COLLECTED by the automated truck. Items that are too big or bulky, such as furniture, remodeling debris, lawn mowers, mattresses, carpeting, fencing, etc., will be picked up once a week by city crews with a different kind of truck. The collection day will be the same day as regular pickup.

WHITE GOODS (stoves, washers, dryers, refrigerators and other large appliances) will be picked up on the same day as your regular pickup. These items should be placed at the curb.

YARD WASTE such as grass trimmings, brush and limbs (cut in 6-foot lengths) will also be picked up on your normal collection day EACH WEEK, by a separate truck and crew dedicated to that purpose.

PLEASE SEPARATE ITEMS TO BE PICKED UP BY KIND OF WASTE—WHITE GOODS IN ONE PILE, YARD WASTE IN ONE PILE, AND OTHER WASTE IN A SEPARATE PILE.

YOUR COOPERATION IN THIS MATTER WILL BE GREATLY APPRECIATED AND WILL AID THE CITY IN THE REMOVAL AND DISPOSAL OF TRASH.

WHAT HAPPENS IF A CART IS LOST OR STOLEN?

The carts belong to City of Wynne, and we expect residents to take reasonable care of this city property. They must not be painted, mutilated, altered or modified in any way. If the collection truck damages or destroys your carts, they will be replaced at no cost to you. If the responsibility for the damage or loss of a cart cannot be determined, the city will replace it at city expense. If the damage is caused by negligence of the resident, there will be a charge of \$60.00 and the container will be replaced.

DO I TAKE MY CARTS WITH ME WHEN I MOVE?

The carts are issued to a specific address, and must not be moved from that address. If you are moving somewhere else call our office at 238-2395 to arrange for the carts to be picked up.

Changes At A Glance

- Your Collection Day Stays the Same
- Rates Will Not Be Increasing
- Set Carts At The Curb, 3-Foot From The Street, With the HANDLE FACING YOUR HOUSE
- Set Carts Out By 7:00 a.m. On Your Collection Day
- Automated Truck Will Only Pick Up What is Inside the Cart
- Set Out Yard Waste, Bulky Trash, and White Goods in Separate Piles at the Curb

QUESTIONS? CALL 238-2395